Blommer Chocolate General Terms of Service

Order Processing

- **Minimum Order Quantity:** 4 pallets, one item per pallet
- **Lead Times**: subject to change without notice as a function of supply and demand; communication of lead-times does not constitute acceptance of un-forecasted/un-contracted volumes
- **Order Submission:** submit your purchase orders to orders@blommer.com
  - **Acknowledgment:** order acknowledgements will be sent within 24 hours of order receipt
  - **Confirmation:** order confirmations (item, quantity, ready date) will be sent within 48 hours of order receipt
  - **Price Confirmations:** uncontracted orders are subject to spot/list pricing at time of order placement
- **Priorities:** priority is given to contracted business
- **Prepaid Orders:** subject to lead-time once payment is received and not eligible for contracted pricing
- **Order Cancellations:** will be reviewed based on order manufacturing status and raw material procurement
- **Order Changes:** must be made a minimum of 7 business days prior to shipment

Order Fulfillment

- **Account Status:** your account must be current to release shipment
- **Quality:** all products are supplied according to Blommer's standard specifications and quality control parameters
- **Manufacturing Location:** we reserve the right to ship product from any of our locations
- **Shelf Life Extensions:** shelf life extensions will not be granted for product out of Blommer's control
- **Delivered or PrePay & Add Shipments:**
  - order confirmations do not constitute a guarantee to ship on the date confirmed until a carrier is secured
  - accessorial charges will be billed separately; demurrage will be charged for unloading times exceeding 2 hours

Standard Terms

- **Delivery Terms:** EXWORKS
- **Payment Terms:** Net 30

Contracting

- **Minimum Contract Volume:** 40,000 lbs per item
- **Contract Period:** volume must be taken within the contracted period, otherwise it is subject to carry costs or cancellation
- **Carry Costs:** subject to change without notice
- **Forecasts:** specified monthly volumes are required at the time of contracting, and throughout the life of the contract as demand changes; providing updated forecasting does not constitute a commitment to support orders above original monthly forecast volume

Contact Information

orders@blommer.com

1-800-621-1606

Unless otherwise agreed to by the parties, the above terms and conditions apply.